

The Pet Set Inc.

Owner Information and Profile

Today's Date _____

Owner(s) Name _____
Pet(s) Name _____
Address _____
City _____ Zip Code _____
Home Phone() _____ Work Phone() _____
Cell Phone () _____ Pager () _____
E-mail Address _____
Driver's License Number _____ Exp date _____

Emergency Person to contact if unable to reach you:

Name _____ Name _____
Phone _____ Phone _____

** Please attach a copy of your shot records & a spay or neuter certificate **

Veterinarian Name _____
Address _____
Phone () _____

Medication (please note if they are to be given at The Pet Set)

Name _____ Dosage _____
Purpose _____
Name _____ Dosage _____
Purpose _____

Flea Protection Used / Date _____

I give my consent to the staff of The Pet Set Inc. to administer the intranasal bordatella vaccine to my pet. I am aware that there is no veterinarian on site, and that, on rare occasion, this and any vaccine may produce a negative reaction. I am also aware that this vaccination will be given by The Pet Set only once every six months, and my pet must be seen by a veterinarian for his/her annual vaccinations. _____ (initial)

Please list the dates of each vaccination

Dog
DHLPP _____
Rabies _____
Bordatella _____

Cat
FVRCP _____
Rabies _____

Please remember pick up and drop off hours for boarding is
MON.-FRI.: 7AM-6PM, SAT.: 8-11AM & SUN.: 10:30-11AM

Pet Profile

Please complete all questions for each dog that will attend The Pet Set and all applicable questions for cats. Please include any additional pets that will be staying with us.

Pet's Name _____ () Dog () Cat Male/Female-Spayed/Neutered
Breed _____ Pet's Age _____
AM Diet _____ PM Diet _____

Pet's Name _____ () Dog () Cat Male/Female-Spayed/Neutered
Breed _____ Pet's Age _____
AM Diet _____ PM Diet _____

Pet's Name _____ () Dog () Cat Male/Female-Spayed/Neutered
Breed _____ Pet's Age _____
AM Diet _____ PM Diet _____

Are there any medical problems/Limitations/Allergies? _____

Where did you get your pet from? _____

Has your dog ever been in a dog park or dog beach environment? How did your pet react? _____

What's your pet's activity level like? _____

Is your dog aggressive towards and large or small dogs? Humans? _____

Is there anything that automatically triggers fear, nervousness, or aggression with your pet? _____

Has your pet ever injured a person? Yes () No () If so, please give details. _____

Please list any additional information that may be helpful for us to get to know your pet better. _____

Has your pet ever been boarded elsewhere? Yes () No () If so, what where your pet's and your experience? What was the name of the facility? _____

Please note and initial the following:

- All dogs must wear snap collars and have name tags with THEIR names on it. You may be charged for a collar and/or nametag if it is not provided at the time of arrival. _____ (initial)
- All boarding dogs must have their dry food in a sealed container. A charge may apply if dry food is brought in a bag or unsealed container. _____ (initial)
- For the protection of all daycare/boarding dogs, DAYCARE DOGS MUST ARRIVE BEFORE 10am. _____ (initial)

THE PET SET DAYCARE & BOARDING AGREEMENT

This Daycare and Boarding Agreement (the "Agreement") between The Pet Set Inc and _____ ("client") contains the terms and conditions for which Pet Set agrees to provide pet daycare and/or overnight boarding services (alternately and collectively, the "Services") for Client's pet(s) named on The Pet Set Pet Profile on a continual, as needed basis from the date provided below.

- 1) **The Pet Set Pet Profile and Required Documents:** Prior to Pet Set providing any Services to Client's pet, Client agrees to accurately and truthfully complete The Pet Set Pet profile. Client acknowledges that necessity of the vaccines required by Pet Set and agrees to provide copies of each pet's required vaccination records prior to their pet's first Services visit and any renewal period thereafter. Pet Set also requires a certificate that each of the Client's pets over the age of six (6) months have been spayed or neutered, as the case may be.
- 2) **Screening Interview Required:** Prior to Pet Set providing any Services to Client's pet, Client must schedule a screening interview for each pet that client desires to receive Pet Set Services. The purpose of the screening interview is to determine whether a pet is comfortable in Pet Set's Surrounding areas and to see how each of Client's pets interact with the other pets, staff members and other fellow Pet Set clients. Pet Set shall have the absolute discretion to refuse to provide Services to any pet it determines is unsuitable for such Services.
- 3) **Day Care Required Prior To First Time Boarding:** Any client that desires Pet Set's boarding services for their dog must first arrange for their dog to attend two (2) day care sessions so that Pet Set may fully evaluate Client's dog to attempt to ensure that client's dog would be a suitable for overnight boarding. This requirement shall not apply to a client desiring to board a cat.
- 4) **Deposit Required During High Use Periods:** Client agrees to prepay for Pet Set Services scheduled to be provided during the following high-use periods: (i) recognized national holidays; (ii) three (3) or four (4) day weekends; (iii) June 15th through September 15th; and/or (iv) December 18th through January 7th. Because Pet Set must continually turn away other client requests for boarding services during these high use periods, a cancellation must be made seven (7) days prior to Client's scheduled boarding appointment. So long as Client provides Pet Set with a cancellation notice at least seven (7) days in advance, Client shall be entitled to a full cash refund when Client pre-paid for boarding Services with a check or a full credit card refund less five (5%) processing fee when Client pre-pays for boarding services with a credit card. A cancellation of a scheduled boarding appointment made less than seven (7) days prior to Client's pet's scheduled boarding appointment shall entitle Client's next scheduled boarding appointment but no refund shall be issued.
- 5) **Boarding:** Should Client desire additional grooming services for its dog(s) please speak to a Pet Set representative to arrange for the desired additional service.
- 6) **Pet Set Services:** Pet Set agrees to provide Client's pet with safe, trustworthy, caring and fun Services.
- 7) **Rates For Services:** The rates for Services offered by Pet Set are posted in the Pet Set lobby. Pet Set may change its rates at its sole discretion by written, posted notification in plain view within the Pet Set lobby but shall give at least one week's notice of any planned rate changes.
- 8) **Grooming and/or Other Services:** From time to time. Pet Set may, but is under no obligation to, provide grooming or other services for the benefit of Client and their pet. Rates for these additional services shall be confirmed at the time of appointment with a Pet Set representative. Please speak with a Pet Set representative if you have any questions or desire to set up an appointment for any of the additional services.
- 9) **Cancellations:** Client agrees to notify Pet Set of any changes to their scheduled pet pick up and drop off, grooming and/or boarding appointments not falling within Section 4 of this Agreement at least twenty-four (24) hours prior to such schedule appointment. Failure to do so may result in a charge to Client at Pet Set's election.
- 10) **Payment for Services:** Client understands and hereby agrees that if there is an unpaid balance over thirty (30) days for Services, Pet Set shall have the right to refuse to perform additional Services until Client's balance is paid in full. If Client's balance remains unpaid beyond thirty-one (31) DAYS, Client hereby consents to and agrees to pay Pet Set a Thirty dollars (\$30) late fee in additional to the unpaid balance.

- 11) **Illness and/or Injury:** Although all steps are taken to ensure the Client's pet remains healthy and Safe, a pet may contract an illness, get sick and/or get injured while on the Pet Set premises. In the event that Client's pet becomes ill or injured while under the care of Pet Set premises. In the event that Client's pet becomes ill or injured while under the care of the Pet Set , Pet Set Shall attempt to contact Client to determine whether Client desires to pick up its pet or to have Pet Set take Client's pet to Client's Vet within a five (5) mile radius of Pet Set's street address or Pet Set's designated veterinarian , during daytime hours or an emergency veterinary hospital after hours. In the event Pet Set is unable to reach Client, Client hereby authorizes Pet Set to arrange for the care of and transport its pet to its designated veterinarian within a five (5) mile radius of Pet Set's street address. By Client's signature to this Agreement, Pet Set is hereby authorized to approve any emergency treatment recommended by the attending veterinarian caring for Client's pet and Client agrees to pay for any all charges incurred. Client shall hold harmless Pet Set from any liability related to Client's pet's transportation, treatment and/or expense.
- 12) **Client's Responsibility for Each Pet:** Although Pet Set's screening procedures are designed to identify and prohibit aggressive and/or dangerous pets, Client shall be ultimately responsible for it's pet's actions on the Pet Set premises including, specifically, any injury to Pet Set premises including, specifically, any injury to Pet Set staff, other clients dropping off or picking up their pets and/or other pets. By its signature below, Client acknowledges that it may be responsible for reimbursing The Pet Set or another Client for any fees paid for veterinary care provided and paid for in accordance with section 11 above as a result of its pet's infliction of injury or damages to humans and/or other animals. Additionally, any pet that injures another pet or human being may be subject to permanent and immediate dismissal from The Pet Set premises at Pet Set's sole discretion.
- 13) **Biting: Notification Required by Law.** Client hereby acknowledges that Pet Set is required by law to Notify the proper authorities if an animal exhibits extreme viciousness towards human beings causing bodily harm or bites and injures a human being. Any bite on the part of a Client's pet, whether to a human being or another pet receiving Pet Set services may subject Client to financial liability as provided for in Section 12 above.
- 14) **Termination of services and/or Agreement.** Client's failure to abide by this agreement or other rules and conditions of service (such as Pet Set's posted hours), submitting an untruthful The Pet Set profile, chronic, inexcusable late payment, continued non-payment or if Client's pet causes illness or injury to other Client's pets, or injures a Pet Set representative or other client picking up or dropping off their pet, Client's pet(s) shall be subject to immediate dismissal at Pet Set's sole discretion and Client hereby agrees to pay full, upon demand, any outstanding balance Client has incurred at the date of dismissal and Client's pet shall no longer be allowed to visit or board at Pet Set.
- 15) **Pick-up by Someone Other than Client.** If Client desires someone else to pick up their pet(s), Client must provide a written note to Pet Set naming the person designated to pick up Client's pet(s) and payment In full must be made at or before the desired time of pick-up. For your pet's own protection, Pet Set will not release any pet to a non-Client who does not provide a photographic identification.
- 16) **USE OF DOG PICTURES OR VIDEO.** Client understands & agrees that The Pet Set Inc. can use any pictures or videos for The Pet Set web-site or to do a Advertising. _____(initial)

BY SIGNING BELOW, CLIENT HEREBY ACKNOWLEDGES THAT THEY HAVE READ, FULLY UNDERSTAND AND AGREE TO ALL OF THE TERMS AND CONDITIONS CONTAINED WITHIN THIS AGREEMENT.

DATE: _____ **SIGNATURE:** _____

PRINT NAME: _____